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|  ONE COMPLETE SOLUTION | MPD FM Limited | | | |
| Integrated Quality, Environmental, Health & Safety Management System Incorporating: ISO 9001, ISO 14001, 45001, SIA Approved Contractor Scheme, BS 7499, BS 7984, BS 7958, BS 7858, BS 7960, BS 10800 | QUALITY POLICY STATEMENT | QD. 02 | | |
| | | ISO 9001:2015 | Page 1 of 1 | |
| | Approved By: | M. Bhatti | | |
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It is the policy of MPD FM Ltd to maintain on a continual improvement basis an effectively managed Integrated Management system.

To underpin this policy, we operate to British Standards: BS 7499 for Static and Mobile Guarding BS7960 Door Supervision, BS 7984 for Key Holding and Alarm Response Services, BS 10800 and BS 7858 for Security Screening.

To further confirm our commitment to service quality and compliance to the Private Security Act we operate in full compliance with the SIA licensing requirements and the SIA Approved Contractor scheme.

Is the objective of our company to provide the highest levels of service that deliver client satisfaction in all aspects and by focussing on the following drivers we will promote Customer and supplier relationships that are both mutually beneficial and profitable.

- Maintain ACS approval and our position within our peer group by maintaining a top 10% position within comparable sector firms each year
- Adherence to ISO 9001:2015 including associated British Standards
- Compliance with the requirements of our Customers and all regulations and legislation applicable to our business
- Alignment of policy and objectives with strategic direction
- Continual Improvement of all systems and practices
- Establishment of quality objectives and targets
- Maintain a profitable business for shareholders and investors whilst growing Sales revenue by at least 10% each year
- Ensure we retain satisfied Customers that score a minimum 90% on Satisfaction Surveys

Our quality objectives and targets shall be formally reviewed at each management review of the quality, environmental and health & safety management system.

Records of the review shall be retained

This Policy is approved by the Managing Directors signature and made publicly available on the company website.

Approved by:

Sharjeel Bhatti
CEO